

# A Collaborative Web Recommendation System Using Hidden Markov Model

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**Abstract**— World Wide Web has become one of the most extensive information resources in a recent span of time. It mostly covers all the information needed for any user. But, finding data on a large web site is a not an easy task. The users of the web sites mostly suffer from the problem of finding the required data in time. In fact, locating the required dataset on the web has become one of the difficult and time consuming tasks today. Massive development of internet in recent years necessitates the improvement of recommender systems that is to be user friendly in web applications. Collaborative filtering (CF) technologies, making prediction of users' preference based on users' previous behaviors, have become one of the most successful techniques to build modern recommender systems. In enhancement a new Fast algorithm for web recommendation system based on Hidden Markov Model is used for filtering out users who submit unfair ratings to an online reputation system.

**Key Words:** Hidden Markov Model, Recommendation System, Collaborative filtering.

## I. INTRODUCTION

Recently, online shopping and entertainment services are growing explosively. Popular service providers, e.g., Amazon, Netflix, iTunes Match, Yahoo! Music, etc., have contributed to building up platforms for consumers to buy new products or rate them. As a coin has two sides, these platforms can provide users attractive services to improve their lifestyle, they also introduce inundated choice which increases users' information overload. Matching consumers' taste and presenting the most appropriate products to them is a key to enhance users' satisfaction and loyalty in using these online services. Hence, recommender systems, providing personalized favourite recommendations, have been prevalently adopted in these services to boost the sales of retailers and trigger the growth of business. Due to the prominence of the commercial value and technical challenges, recommender techniques have attracted the interests of researchers from academia and practitioners from industry. Collaborative filtering (CF) technologies, aiming to automatically predict consumers' preferences by analyzing their previous behaviors, e.g., the transaction history or product ratings, become mainstream techniques for recommender systems. These techniques can usually be classified into memory-based CF methods and model-based CF methods. Overall, previously proposed CF

methods mainly focus on manipulating the explicitly observed rating scores to understand users' preferences for future prediction. An explicit rating score clearly indicates a user's preference on a particular item as well as an item's inherent features. The scores that a user assigns to different items convey information on what the user likes and what the user dislikes. The rating values that an item received from different users also carry information on intrinsic properties of the item. The rating information indeed can present users' preferences on different items. However, valuable implicit information of users' response patterns, i.e., some items are rated while others not, is usually less explored in existing CF methods. Several pieces of research publications have been conducted to exploit users' response patterns. For example, the original problem is formulated as the one-class collaborative filtering task, where a heuristic weight in the range of 0 to 1 is introduced to calibrate the loss on those unseen ratings or the user information is embedded to optimize the weight on the unseen ratings via users' similarity. With this Hidden Markov Model based collaborative filter performs as well as the best among the alternative algorithms when the data is sparse or static. They may suffer from some practical limitations: 1) the heuristic weight setting methods may lack a systematic way to model users' response patterns; 2) the multinomial mixture models may weaken the computational ability of generating data matrix and increase the computational cost of training the model.

### A. Setup and a Motivating Example

Let  $D = \{f_1; 2; \dots; D\}$  be the set of rating scores (grades) in the range 1 to D. For example, in the UCI respastory LD D is 5 and therefore the rating values range from 1 (indicating no interest) to 5 (implying a strong interest). Collecting all data of N users and M items from a recommender system can form an  $N \times M$  matrix X, where a row of the matrix indicates a user's ratings on the items and a column of the matrix represents the ratings on a specific item. Usually, the observed matrix X is highly sparse. For example, in the Yahoo!Music's LaunchCast dataset, only about 2 percent of the ratings are observed.

### B. Missing Data Theory

In the literature, missing data theory has established a systematic framework to explore missing response patterns. In the following, review this theory and elaborate how it can be utilized in collaborative filtering because ignoring the missing responses will yield biased parameter estimation. According to the missing data theory, there are three kinds of missing data

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assumptions: Missing completely at random (MCAR). This is the strongest independence assumption. Whether there is a response is fully determined by a parameter, which is irrelevant to users' ratings and the model's latent variables.

### C. Collaborative Filtering Techniques

Collaborative filtering approaches are effective recommendation techniques to filter out irrelevant information only based on users' previous behaviors and to provide items products that users may be interested. Due to effective performance, they have been successfully deployed in various real-world recommender systems. Based on different assumptions, CF approaches are usually classified into two main categories: memory-based methods and model-based methods. Memory-based methods are very popular and applied widely in commercial websites. These methods make predictions based on users' previous ratings to compute similarity between users or items. They can further be classified into user-based methods and item-based methods with the facts that neighbor users share similar tasks and users tend to assign similar ratings to similar items, respectively. The success of memory-based methods relies on accurately computing the paired similarity between users and items from previously observed ratings. e.g., nearest neighbour regression, may be able to correctly identify relevant neighbors for a user or an item in the presence of non-random missing data using common similarity measures like Pearson correlation. If data are not missing at random, these models will yield the predicted results bias.

### D. Response Aware PMF

PMF is one of the most popular matrix factorization models in collaborative filtering, which represents the data matrix as the inner product of two low-rank latent feature matrices. In this we start to exploit the response patterns explicitly and present how to include them in the data generation model. Due to the effectiveness and interpretability of PMF, consider to unify it with explicit response models, which refer to as response aware PMF. In RAPMF, the data generation model follows the same as PMF, which can be decomposed into two low-rank feature matrices.

### E. Mini-Batch Learning

To speed up the computation of RAPMF, to adopt a mini batch learning implementation. The main steps include: First, divide the response matrix into blocks each with  $B$  users and their corresponding  $B$  items. Second, we update the corresponding  $U_i$  and  $V_j$  in the mini-batch set  $A$ . The corresponding updating rule for a user is just to replace the index of  $V$  and  $U$  by  $AV$  and  $A_U$ , respectively, where  $AV$  and  $A_U$  are the observed ratings and unobserved ratings in the set  $A$ , respectively. The updating rule of an item is changed similarly. When the user latent matrix and the item latent matrix are updating is very efficient and good performance due to the sparse nature of the data. To avoid updating inconsistency and maintaining the efficiency, we

borrow the idea of free-block and propose a precise scheduling policy.

### F. Hidden Markov Model

HMM algorithm in collaborative web recommended system. Then to design a smart way in efficiently tuning the hyper parameters or to design a learning scheme in obtaining the model parameters automatically and a method to filter the unfair users, be it positively or negatively biased, using a Hidden Markov Model (HMM). Advantages of HMM is good accuracy when we vary the number of unfair users from 0% to 50%.

## II. CONCLUSION

This paper describes Recommender systems are promising for providing personalized favorite services. Collaborative filtering (CF) technologies, making prediction of users' preference based on users' previous behaviors, have become one of the most successful techniques to build modern recommender systems along with a method based on Hidden Markov Models (HMMs) for filtering out users who submit unfair ratings to an online reputation system. This filtering method is quite accurate, particularly when the quality of the service oscillates around a point that is away from the two extreme cases of very bad and excellent quality.

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